



General Information

BUSH BIRD is not an airline – although we are a **fully licensed Charter Company**, approved and licensed by the Namibian Civil Aviation Authority.



Terms & Conditions

I, the passenger of this flight do by signing / accepting this ticket hereby warrant and acknowledge that:

- My general health is good and there is nothing which renders me unfit to undertake this flight.
- My personal weight I furnished for flight planning & seat allocation purposes is in fact true and correct.
- I understand and appreciate fully the fact that there may well be risks, hazards and dangers involved to which I would be subjected, more particularly. I am aware that weather is unpredictable and therefore will not always be a guarantee to see the sights as advertised.
- I am aware that the latest and/or earliest departure time from any destination is subject to the pilot's discretion and I cannot hold Bush Bird responsible for any delays and/or additional costs caused by unforeseen circumstances, mechanical breakdowns, diversions or cancellations due to adverse weather conditions or circumstances beyond our control or any reason, which may affect the safety of the aircraft and passengers.
- Prices are per person and includes the all taxes and fees applicable.
- **Credit Card welcome:** VISA, Visa electron, MASTER, Maestro; CASH N\$/ZAR
- Prices are subject to change without notice.
- All flights are to be paid in advance.
- Aircrafts are weight limited therefore the following applies: maximum weight per seat in the Cessna 210 is 120 kg and/or an average of 80 kg across the 5 seats, or pilots discretion.
- Departure times by arrangement & subject to aircraft/pilot availability. All flights are weather permitting.
- Weather conditions may force us to change flight altitudes or routing. We fly the routes, not the time.
- Airport Transfers subject to prior arrangements.

Important Flight Information

Things you need to know

- If you do have **PAID** in advance **please arrive at the airfield 30 min before** your scheduled departure time to complete tickets and receive a safety briefing.
- If you do have a **reservation** or credit card secured booking please **meet at our office in the centre of town +/- 45-50 min before Take off** to allow enough time for payment processing.
- If you are part of a large group (10 or more) then you will need to check in 60 min prior to **Take off**.
- You should wear similar **clothing** as you would wear travelling by car - light and comfortable. We suggest also taking along a sweater or jacket for after the flight. Check with our ground crew if you are unsure of what to wear. Essential wear: sunglasses, sun protection, a hat, plenty of memory card ('s) space (or films) for your camera.
- **Still & sparkling water** are on board.
- Please make sure to use the **toilet / restroom at the terminal** before boarding the aircraft.
- You are welcome to **take pictures or film** during the flight. Any "point & shoot" camera or any DSLR camera with a lens between 28mm and 100mm is recommended. If you plan to take photographs we recommend wearing darker colored clothing to reduce possible window reflections.
- All aircrafts have **sick bags** available. A light meal for breakfast or lunch prior to your flight is recommended. Not eating in an attempt to avoid motion sickness can be detrimental. Your pilot will keep an eye on you during the flight. By monitoring your progress the flight will be adapted to ensure you will be comfortable at all times.

Security Requirements

- Clients are required by Civil Aviation Regulations to complete a **ticket** before they fly; and to pay attention to the safety briefing given by Bush Bird Crew staff before take-off.
- Bush Bird does not carry any dangerous goods of any class. If you are not sure please refer to the chart located at the front desk. All baggage and personal belongings are carried by the passengers entirely at the passengers own risk.
- For **weight and balance calculations** we require every passenger to be weighed before the flight. Weights play an important role in small aircrafts. All scenic flights are subject to aircraft operating within weight and balance/performance limitations as specified in the aircraft flight manual and the Company Operations Manual. Every flight route, every aircraft and combination thereof has a **MAXIMUM ALLOWABLE TOTAL WEIGHT FOR PASSENGERS**. Please note that all aircraft vary in their actual load capability due to avionics and accessories fitted. **Passengers will need to inform us at the time of booking of all individual passengers weights (inclusive of clothing, camera)**. This is also confirmed on the day of flight as passengers sometimes are weighed prior to departure. For this reason you will need to provide accurate weights when booking. There's no need to be concerned as your weights are kept strictly confidential. Please note: Giving an incorrect weight for a single passenger or a group at time of booking, could result in cancellation of the seat/s or flight on the day of the flight (with penalty) if it causes us operational difficulties (i.e. the actual weights will contribute to an excess greater than our aircraft maximum takeoff weight).
- **MAX COMBINED PASSENGER WEIGHT: +/- 400 kg WEIGHT RESTRICTION APPLICABLE: 120 kg max (1x per a/c)**
- Exact **seating** is at the discretion of our pilots due to the weight & balance restriction.
- In the event of our own aircrafts experiencing mechanical difficulties and/or we are not able to provide our own aircraft we reserve the right to substitute the aircraft with an alternate aircraft or subcharter third party aircrafts.

Operated by **BUSH BIRD** - call/sms us on: **081 250 7171**

It's all just a call away, or visit our website for more information on: www.sossusfly.com